20 YEARS

inixion

Customer Connect

Customer Event 2026

20 Years Strong: Future Ready

Sage X3 Update

- **Our vision**

- **Sage X3 Roadmap and 2026 R1 Highlights**

        Break

- **Sage X3 AI: 2026 and Beyond**

- **User Experience**

Sage

Our vision

Make Sage X3 the best, future-ready **SaaS ERP Platform** for midsize and large enterprises that need **wide and deep functional coverage** and **advanced tailoring and customization capabilities**.

Our strategy

Rearchitect Sage X3 by modernizing the platform, reduce cost of ownership, and publish the SaaS ERP platform of the future.

Revolutionize our **personalization and development tools** to preserve and reinforce Sage X3 tailoring capabilities at the heart of its success.

Transform Sage X3 into a **strongly integrated ecosystem** that contains native features, services, mobile applications, and best-of-breed add-ons and third-party solutions, all supplied through a global marketplace.

Artificial Intelligence at the heart of ERP business flows and automation.

Our vision

Flexible cloud ERP platform with an ecosystem of **apps**, **add-ons**, and **services**, offered through a marketplace and easy to implement.
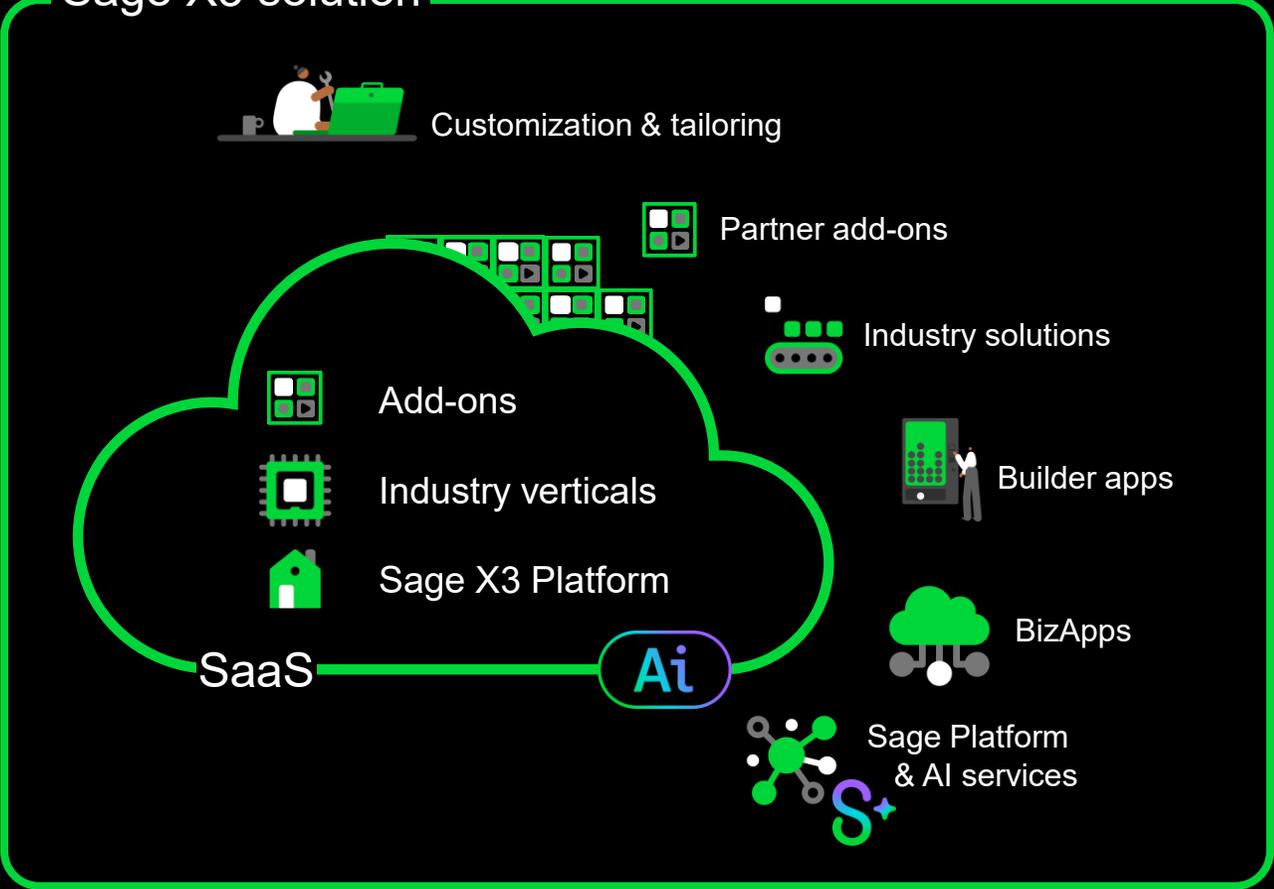
Major strength: The capacity to **customise and to verticalize** to provide the right solution.

High-value AI and Automation solutions, natively connected to an ecosystem of Sage Network services.

Sage X3 solution

Customization & tailoring

Partner add-ons

Industry solutions

Add-ons

Industry verticals

Builder apps

Sage X3 Platform

BizApps

SaaS   Ai

Sage Platform & AI services

Our Vision
Key priorities

Your feedback drives our priorities

Platform modernization
- Sage X3 Cloud
- Sage X3 Builder
- Safe Customisation Framework
- Performance

Ai & automation
- Sage Copilot
- AP/AR Automation
- Sage Business Reporting (SBR)
- New Workflow tool

User experience
- Interface enhancements
- New UI components
- New Dashboards
- Simplification
- Accessibility

Purpose-built industry solutions
- Sage Network Services
- Shop Floor control
- Supply Chain Intelligence
- Preventive maintenance
- …

GraphQL API / X3 Builder / XTreeM

Sage X3 roadmap overview

	2026 R1	Planned (estimated)	Direction
AI and automation	• Sage Copilot MCP • Agents and Agent Studio • Ai-generated dashboards • Ai widgets	• AI-generated insights • Insights studio • New Workflow tool • AI-generated workflow	• No-code dynamic UI • AI-generated, context based
User experience	• Next Gen Dashboards • Next Gen User Interface • Simplification: Batch jobs, log files • New icons	• New UI components • New Visual Processes • Simplification: Access rights • Lock management • Attachments (1)	• Themes and personalisation • Accessibility • New Print Service (replacement of CR) • In-production notifications • Attachments (2)
Safe Customisation Framework	• Documentation • VS Code IDE • New personalisation features (1)	• AI coding • New developer tools • New personalisation features (2)	• Delta patching • New patcher & metadata management
Mobile Automation and X3 Builder	• Extended customisation capabilities • Extended GraphQL API (1) • Advanced X3 Builder Developer Studio with AI capabilities and Page Studio • Mobile Automation Warehousing (2) • Mobile Automation composite codes • Receipts by container • X3 Services Multi-instance & Linux support	• Completed GraphQL API (2) • AI coding (2) • Mobile Automation Warehousing (3) • Mobile Automation blind receipts • Picking and putaway enhancements	• Builder app marketplace
Purpose-built solutions	• SBR Excel AI • Shop-Floor pin code sign-in	• Sage Supply Chain Intelligence (WW) • SBR Word, PowerPoint, Teams	• Pick, pack & ship • Shop-Floor material views, QA, Team mgt
Finance automation and compliance	• E-invoicing (1) • AP Automation (V1)	• E-invoicing (2) • AP Automation 3-way matching • AR Automation	• E-invoicing (3) • Bank feeds • Payments

Sage X3 Cloud
A future-ready platform

Service & Security

24/7 Availability: Our services are always available with robust disaster recovery and uptime.

Managed by Sage: Infrastructure, monitoring, compliance and security, and platform updates guaranteed by the Vendor.

Cloud Portal: Enhanced visibility and management of your instances.

AI and modernisation

Continuous Innovation: Early access to the latest features and updates for you and for your customers.

AI Experience: Seamless integration with Sage AI Copilot and the agentic experience for X3.

Sage Network: Natively connected to Sage Network and XTreeM Cloud services for Sage X3.

Customisation without compromise

Safe Customisation Framework: Enabling more personalisation and customisation in Sage X3 without the hassle.

Sage X3 Builder: A new interface for Sage X3 with a refreshed, elevated user experience.

Sage

Break & Networking

Back at 11:20

Inixion Customer Event 2026 - *20 Years Strong: Future Ready*

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Our Ai journey

Sage

Available today (2025 R2)

1 Contextual insights for Sales and Ops

2 Conversational generative Ai

Available today

- **Conversational Interaction**
  Natural language chat allowing users to query Sage X3 about sales and operations-related events

- **Sales Intelligence & Operational intelligence**
  Real time insights and alerts automatically displayed to users depending on the context for sales and operations

2026 R1

- Agentic chat based on MCP, with full data graph exploration capability
- Specialized agent selection by chatbot depending on context
- Agent creation by chatbot and Agent studio
- Contextual insights
- Ai generated dashboards
- Ai and Agent widgets in dashboards
- SBR MS365 (Excel)

Coming soon

- New workflow tool
- Ai generated workflow
- Developer Experience: Consuming MCP

Sage X3 Ai – 2026 R1

1 Agentic MCP chat explores your data
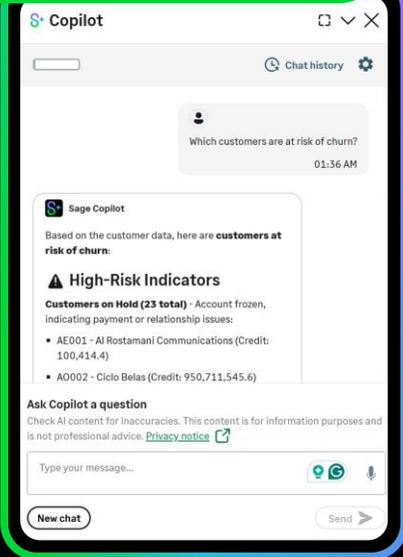
2 Specialized Ai agents Agent studio
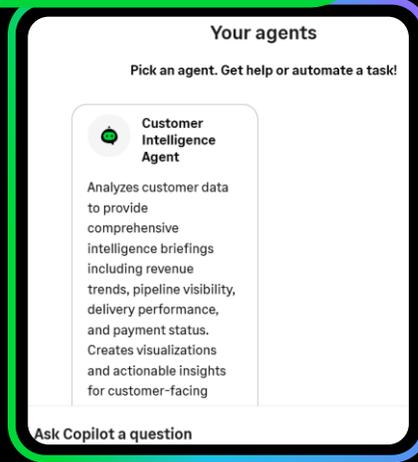
3 Agent creation by chat
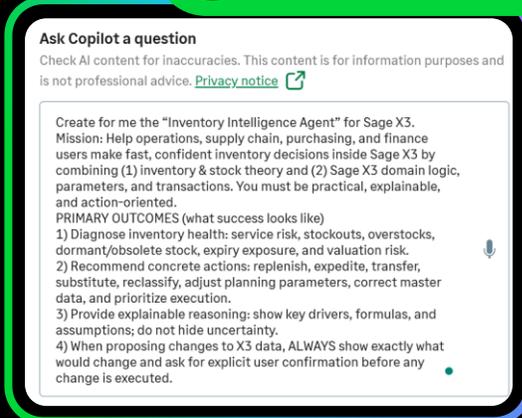
4 Contextual insights
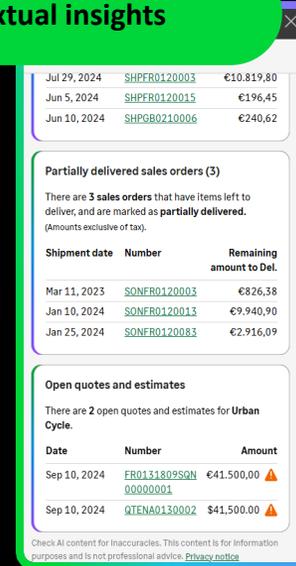
5 Ai Dashboards

Available today

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Beyond 2026 R1

Insights created by chat, Insights studio and the new Workflow tool

Conversational agent selection
Select your preferred agent in the chat box to explore and analyse your business data

2026 R1

2026 R1
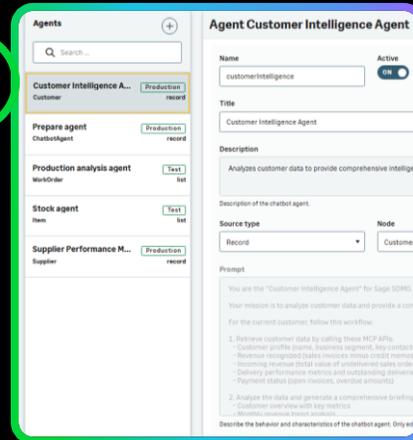
Agent Studio
Design your own agents and make them available to your users
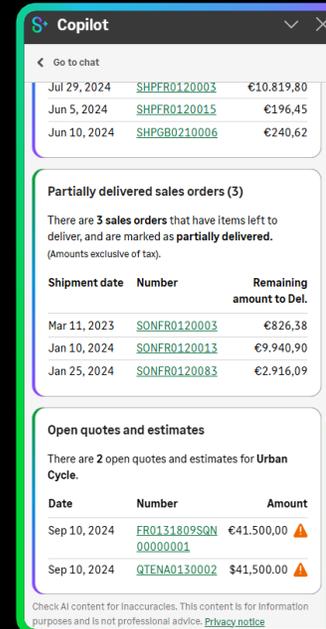
Create Insights
Ask your agents to design insights for you and edit them in the Insights Studio

Workflow automation with the new workflow tool
Graphical workflow tool to automate business flows and orchestrate Ai agents, rules, and users
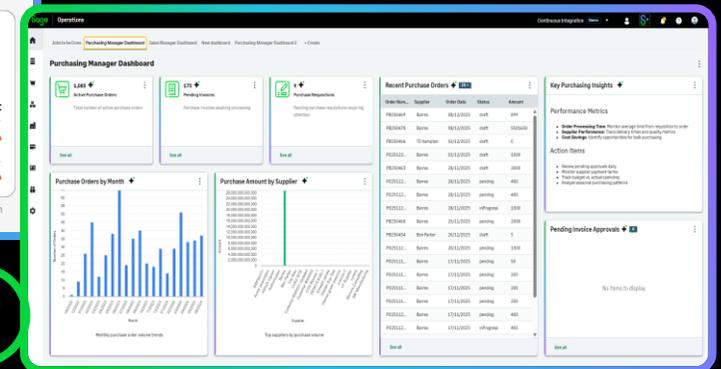
2026 R1

Dashboards
Ask your agent to design new dashboards for you
Insert Ai agents or prompts in your dashboards

Sage Business Reporting

Your Sage X3 Copilot in Microsoft 365

Imagine Sage X3 Copilot in Excel 365, your 24/7 financial reporting expert, always ready to assist.

- Your reports are custom-built to match your needs and preferences

- Your results are explained with clarity and intelligence

- Your decisions are guided by relevant, data-driven recommendations

Coming soon

New Workflow tool and Workflow designer agent

Available today

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2026 R1

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Coming soon

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- Ai generated workflow
- Developer Experience: Consuming MCP

Sage Supply Chain Intelligence

## Enabling end-to-end visibility integrated with Sage X3

Coming soon (Available US)

- Create and manage POs in Sage X3 or SSCI with real-time sync.

- Build flexible PO workflows for easy updates and approvals.

- Collaborate with vendors to edit, cancel, or complete POs.

Coming Soon (2026)

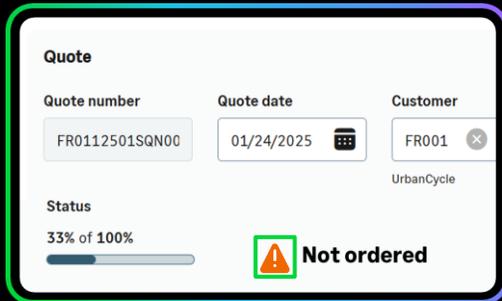- Expanded integration for RFQs, shipments, deliveries, and supplier price lists.
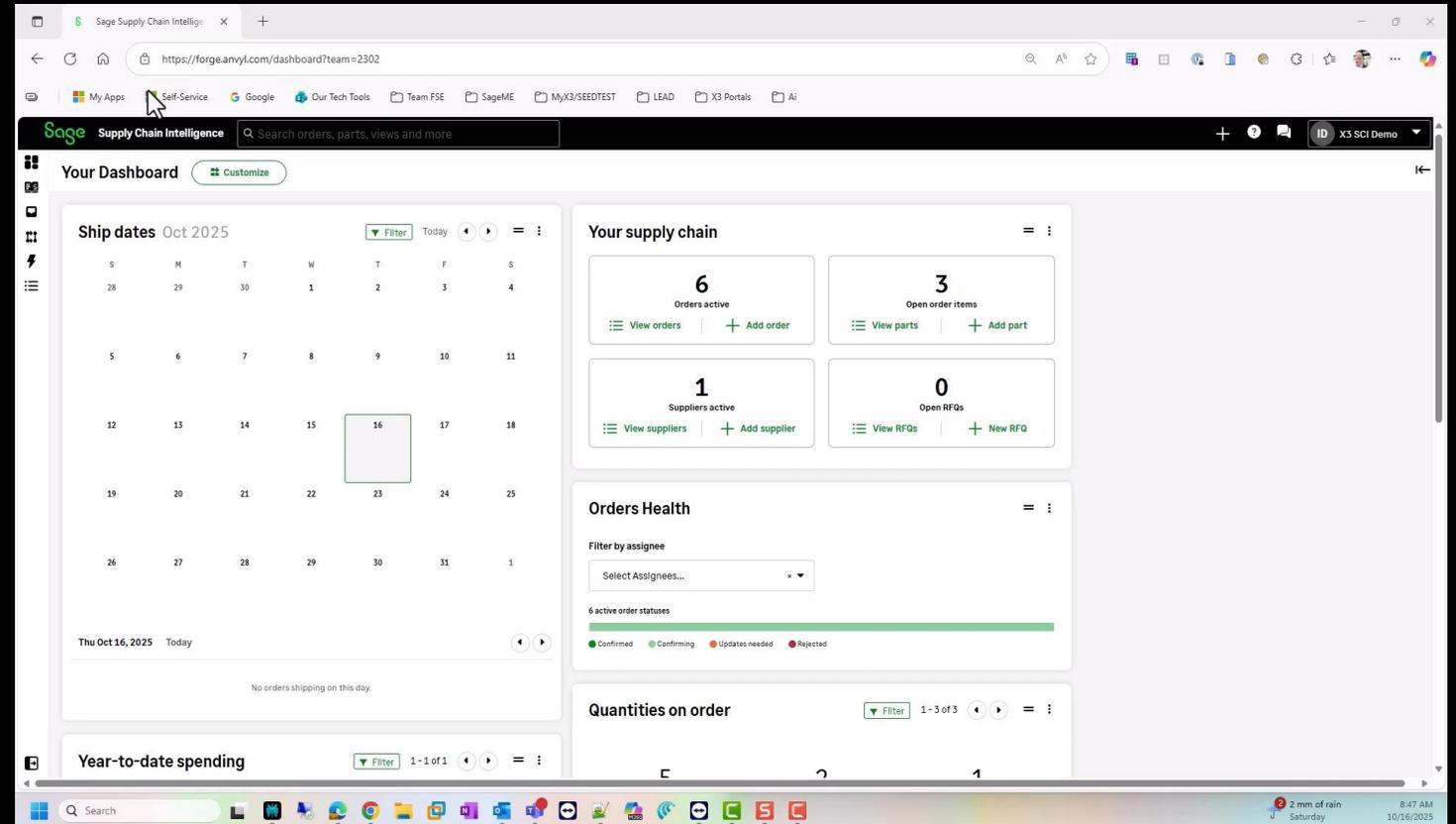
Elevating the user experience
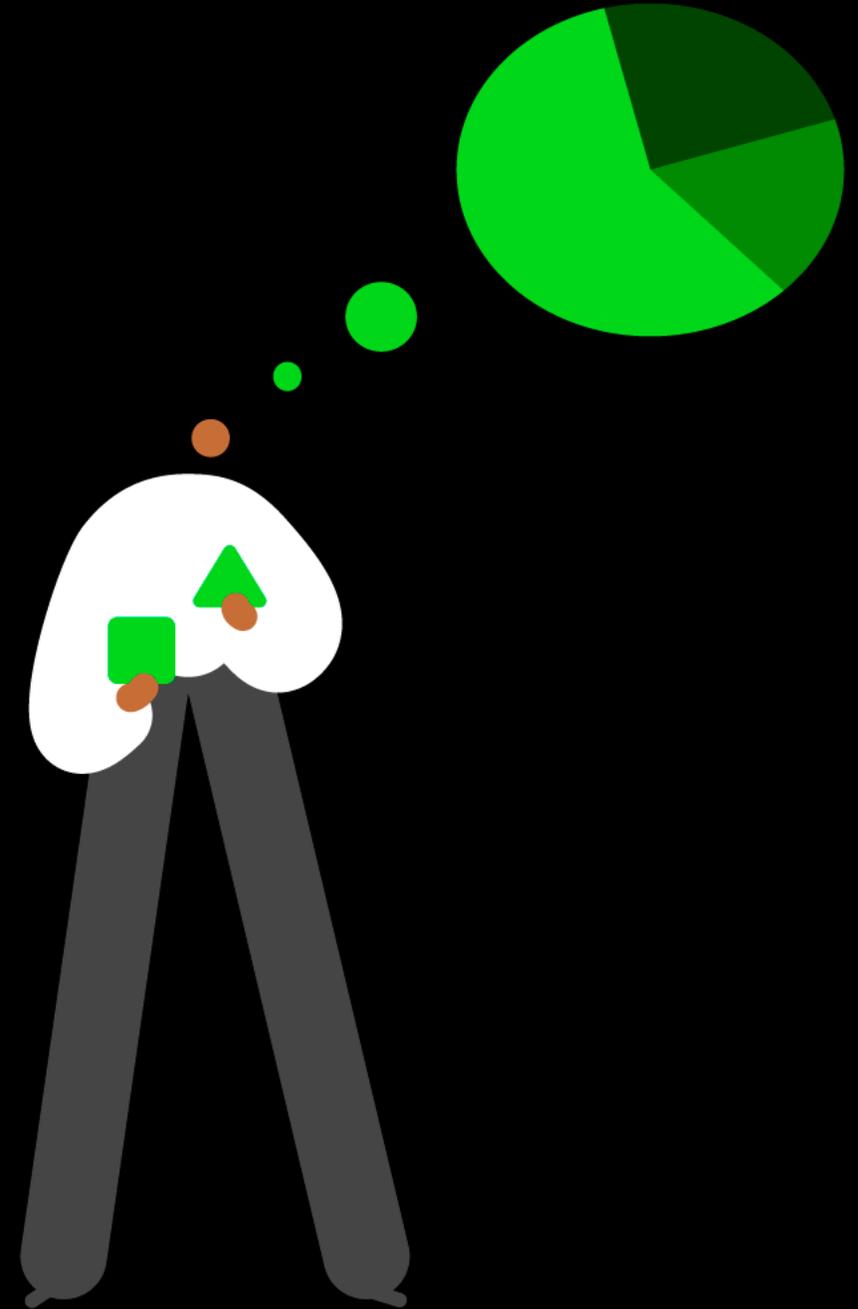
Elevating your user experience

Continuous improvement driven by Ai and innovation

Simplification

Simplify information architecture and business flows

Simplify dashboards

Simplify workflow rules
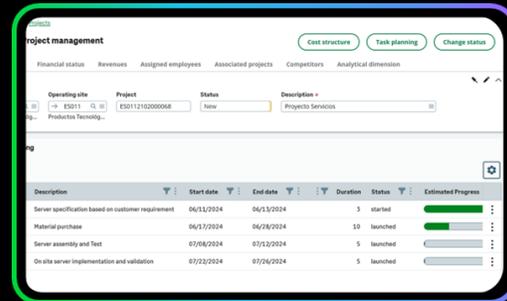
New components

Visual components in Sage X3 screens

New dashboards

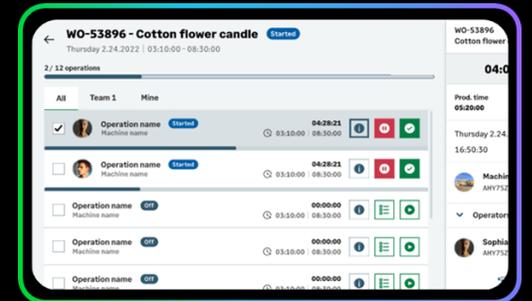New graphical workflow

New X3 Builder pages
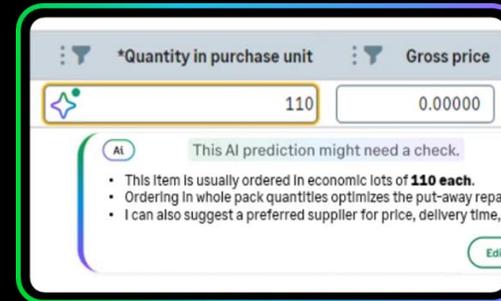
AI assisted

Copilot & Insights

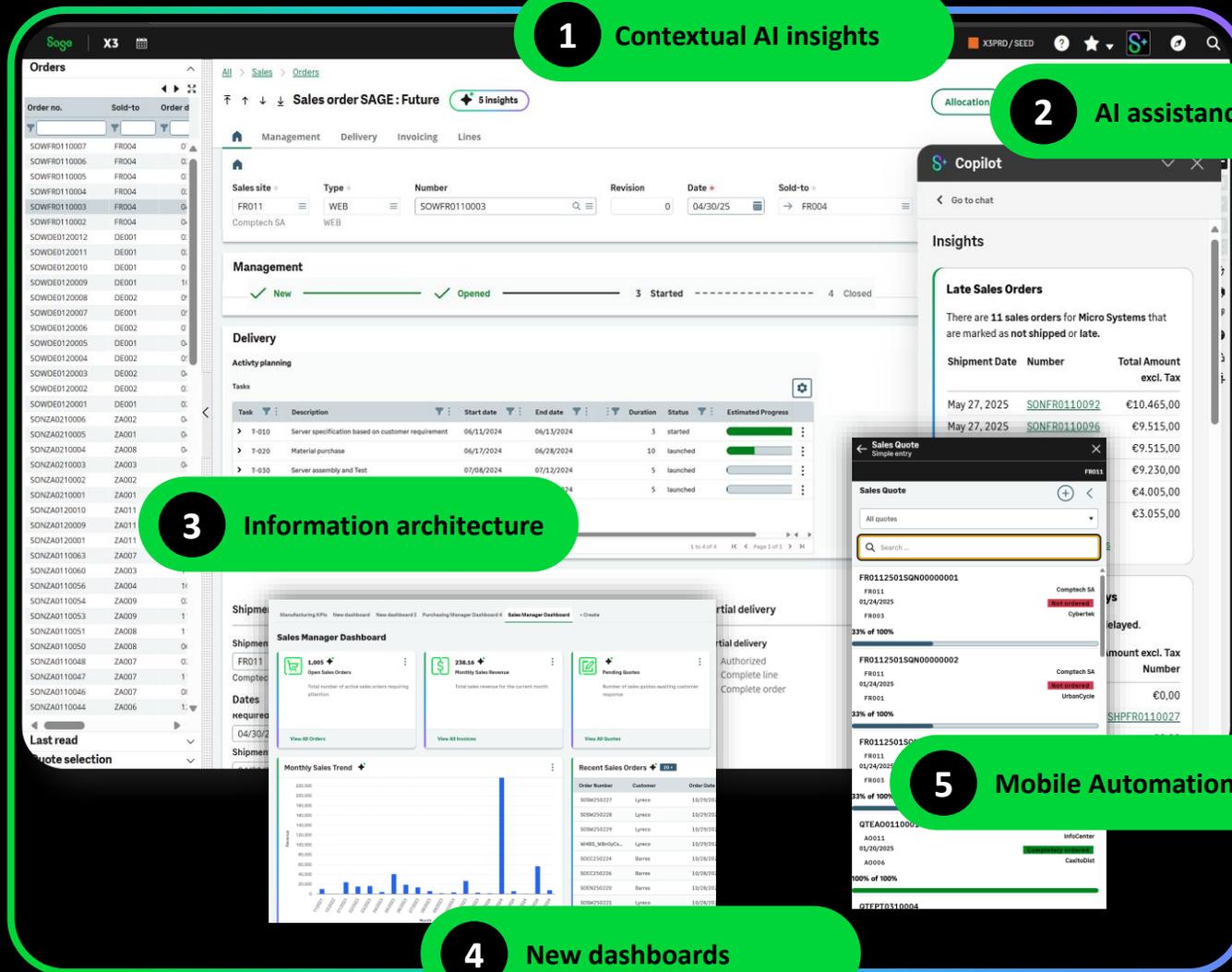AI-assisted workflow and dashboards

AI-assisted setup

AI-assisted coding

User interface

Readability and usability enhancements

Performance and efficiency enhancements

New Visual Processes

User experience

1 Contextual AI insights

2 AI assistance

3 Information architecture

4 New dashboards

5 Mobile Automation

Recently delivered

- Readability and colour enhancements
- Auto-collapse sections
- Screen rendering performance
- New icons
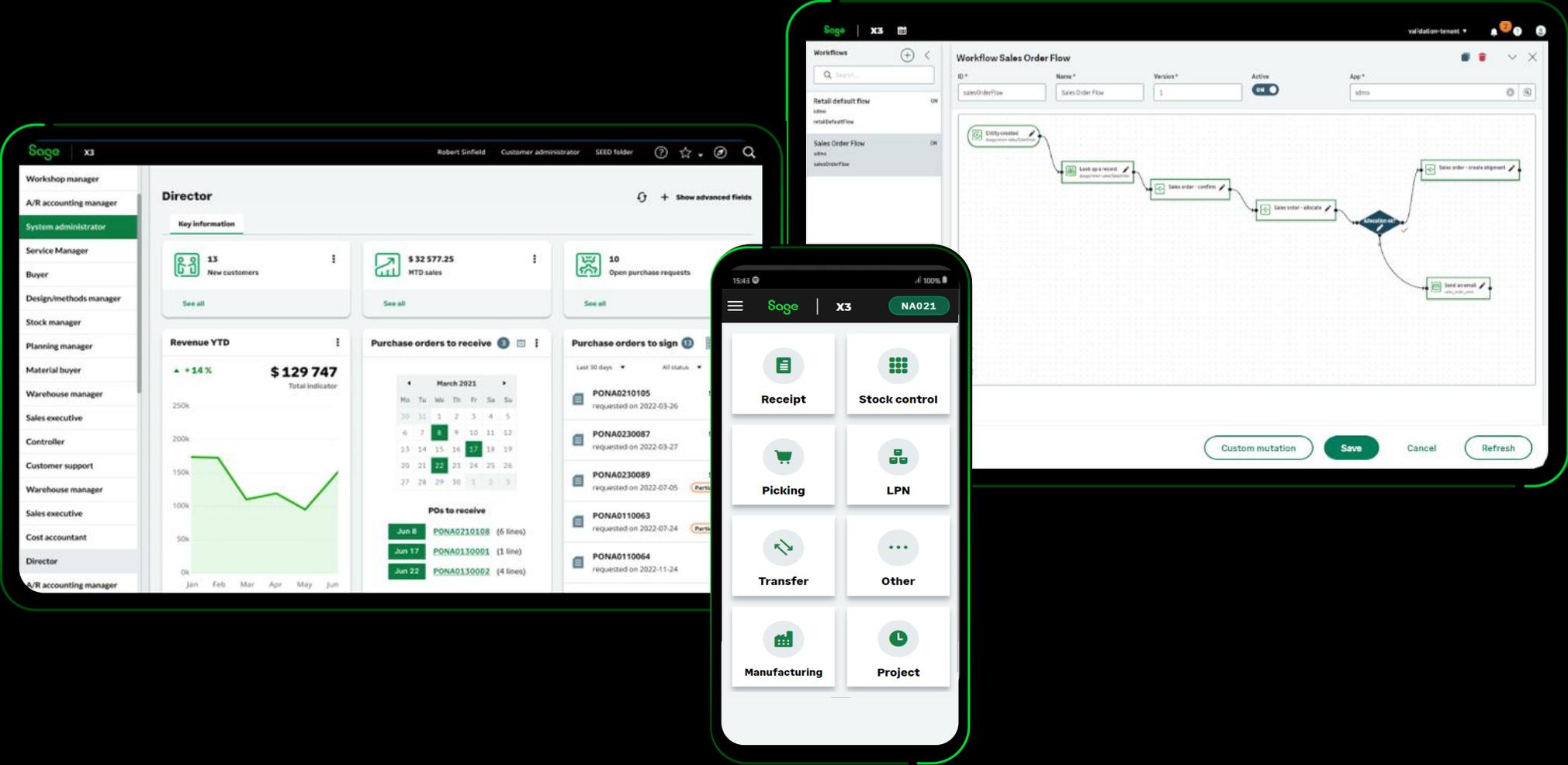- Grid management enhancements
- Class / representation enhancements

2026

- New components in Sage X3 screens
- New UI pages
- New Dashboards
- Simplification: Dashboards
- Simplification: First business flows
- Simplification: User access rights

2027+

- New graphical agentic workflow
- New visual processes
- Simplification: Continued
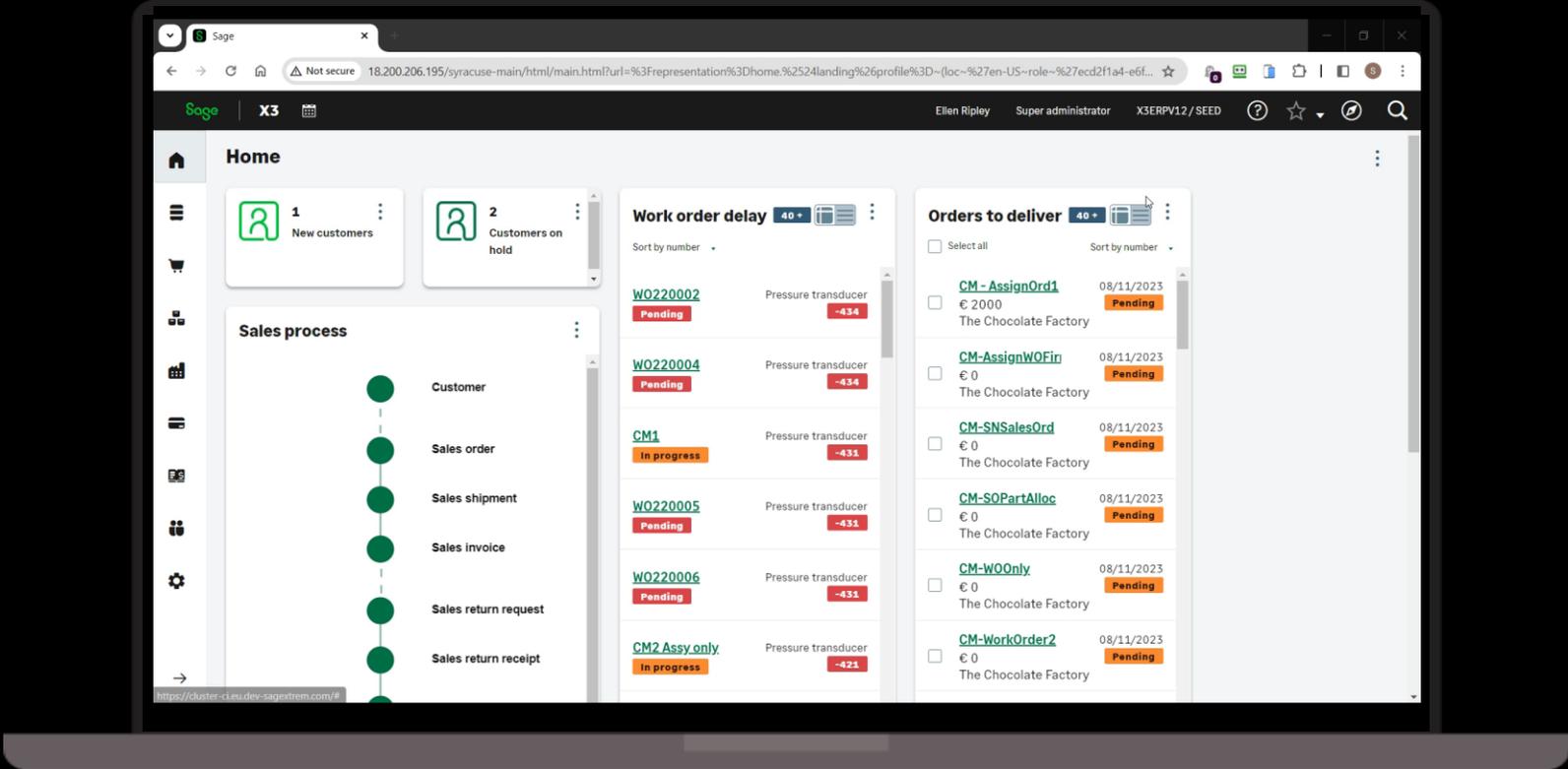- Simplification and modernization: Attachments, Printing
- …

User experience

New components in the Sage X3 user interface

User experience

The new dashboards (2026 R1)

User experience
The new Workflow tool

1 Automation and personalisation

2 Emails / Notifications

3 Customisable in-product alerts

Thank you.

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