

20
YEARS

inixion

**Customer
Connect**

Customer Event 2026

20 Years Strong: Future Ready

Sage X3 Update

- Our vision
- Sage X3 Roadmap and 2026 R1 Highlights
- Break
- Sage X3 AI: 2026 and Beyond
- User Experience

Sage



Our vision

Make Sage X3 the best, future-ready **SaaS ERP Platform** for midsize and large enterprises that need **wide and deep functional coverage** and **advanced tailoring and customization capabilities**.

Our strategy

Rearchitect Sage X3 by modernizing the platform, reduce cost of ownership, and publish the SaaS ERP platform of the future.

Revolutionize our **personalization and development tools** to preserve and reinforce Sage X3 tailoring capabilities at the heart of its success.

Transform Sage X3 into a **strongly integrated ecosystem** that contains native features, services, mobile applications, and best-of-breed add-ons and third-party solutions, all supplied through a global marketplace.

Artificial Intelligence at the heart of ERP business flows and automation.

Our vision



Flexible cloud ERP platform with an ecosystem of **apps, add-ons, and services**, offered through a marketplace and easy to implement.

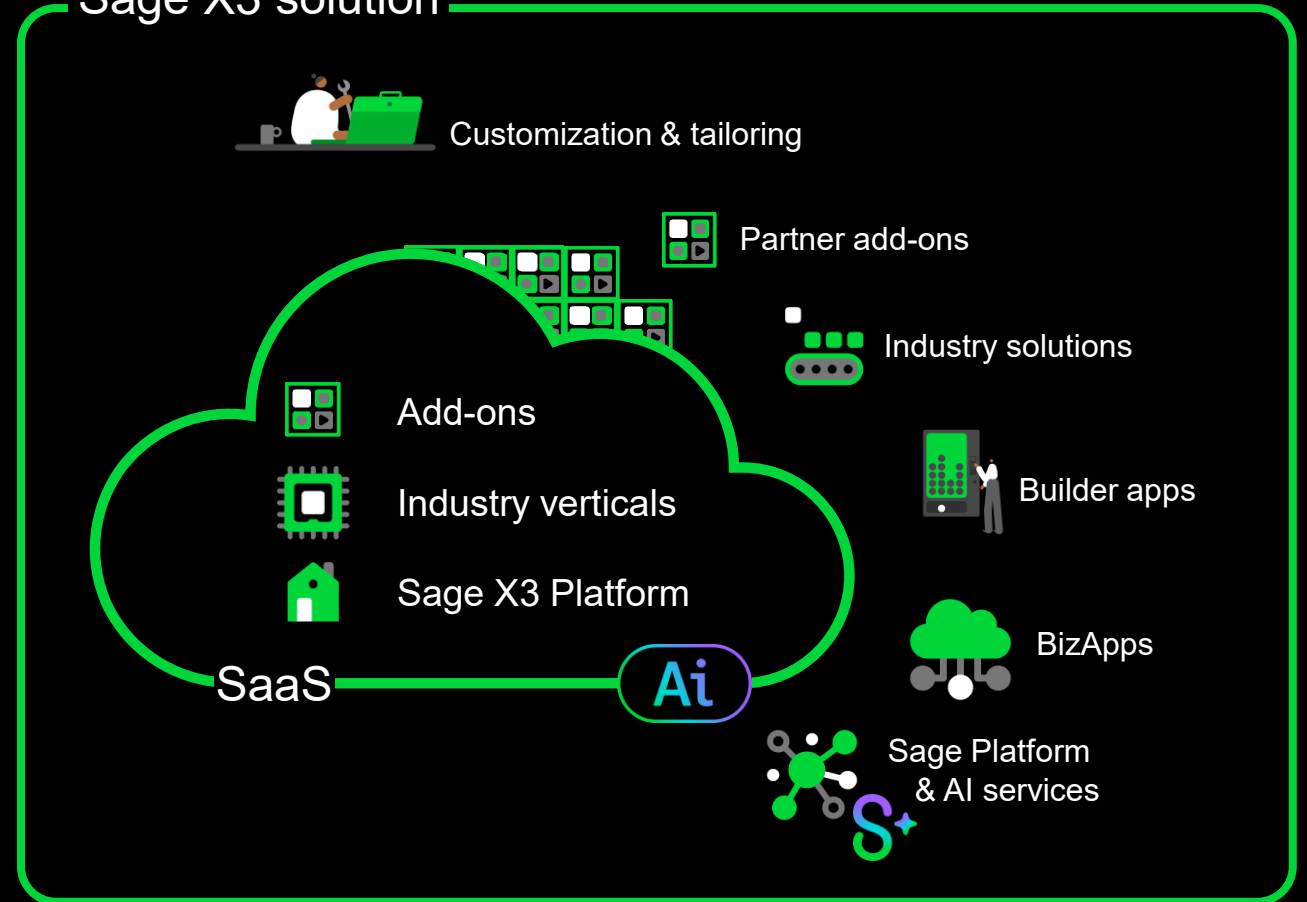


Major strength: The capacity to **customise and to verticalize** to provide the right solution.



High-value AI and Automation solutions, natively connected to an ecosystem of Sage Network services.


Sage X3 solution



Our Vision


Key priorities

Your feedback drives our priorities




Platform modernization

- Sage X3 Cloud
- Sage X3 Builder
- Safe Customisation Framework
- Performance




Ai & automation

- Sage Copilot
- AP/AR Automation
- Sage Business Reporting (SBR)
- New Workflow tool



User experience

- Interface enhancements
- New UI components
- New Dashboards
- Simplification
- Accessibility



Purpose-built industry solutions

- Sage Network Services
- Shop Floor control
- Supply Chain Intelligence
- Preventive maintenance
- ...

GraphQL API / X3 Builder / XTreeM

Sage X3 roadmap overview

	2026 R1	Planned (estimated)	Direction
AI and automation	<ul style="list-style-type: none"> Sage Copilot MCP Agents and Agent Studio Ai-generated dashboards Ai widgets 	<ul style="list-style-type: none"> AI-generated insights Insights studio New Workflow tool AI-generated workflow 	<ul style="list-style-type: none"> No-code dynamic UI AI-generated, context based
User experience	<ul style="list-style-type: none"> Next Gen Dashboards Next Gen User Interface Simplification: Batch jobs, log files New icons 	<ul style="list-style-type: none"> New UI components New Visual Processes Simplification: Access rights Lock management Attachments (1) 	<ul style="list-style-type: none"> Themes and personalisation Accessibility New Print Service (replacement of CR) In-production notifications Attachments (2)
Safe Customisation Framework	<ul style="list-style-type: none"> Documentation VS Code IDE New personalisation features (1) 	<ul style="list-style-type: none"> AI coding New developer tools New personalisation features (2) 	<ul style="list-style-type: none"> Delta patching New patcher & metadata management
Mobile Automation and X3 Builder	<ul style="list-style-type: none"> Extended customisation capabilities Extended GraphQL API (1) Advanced X3 Builder Developer Studio with AI capabilities and Page Studio Mobile Automation Warehousing (2) Mobile Automation composite codes Receipts by container X3 Services Multi-instance & Linux support 	<ul style="list-style-type: none"> Completed GraphQL API (2) AI coding (2) Mobile Automation Warehousing (3) Mobile Automation blind receipts Picking and putaway enhancements 	<ul style="list-style-type: none"> Builder app marketplace
Purpose-built solutions	<ul style="list-style-type: none"> SBR Excel AI Shop-Floor pin code sign-in 	<ul style="list-style-type: none"> Sage Supply Chain Intelligence (WW) SBR Word, PowerPoint, Teams 	<ul style="list-style-type: none"> Pick, pack & ship Shop-Floor material views, QA, Team mgt
Finance automation and compliance	<ul style="list-style-type: none"> E-invoicing (1) AP Automation (V1) 	<ul style="list-style-type: none"> E-invoicing (2) AP Automation 3-way matching AR Automation 	<ul style="list-style-type: none"> E-invoicing (3) Bank feeds Payments

Sage X3 Cloud

A future-ready platform



Service & Security

24/7 Availability: Our services are always available with robust disaster recovery and uptime.

Managed by Sage: Infrastructure, monitoring, compliance and security, and platform updates guaranteed by the Vendor.

Cloud Portal: Enhanced visibility and management of your instances.



AI and modernisation

Continuous Innovation: Early access to the latest features and updates for you and for your customers.

AI Experience: Seamless integration with Sage AI Copilot and the agentic experience for X3.

Sage Network: Natively connected to Sage Network and XTreeM Cloud services for Sage X3.



Customisation without compromise

Safe Customisation Framework: Enabling more personalisation and customisation in Sage X3 without the hassle.

Sage X3 Builder: A new interface for Sage X3 with a refreshed, elevated user experience.

Thank you.

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